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November 1, 2017

Dear Client,

We would like to inform you about changes to our bagged feed delivery. With the increasing cost of transportation over the past few years we have decided to make some changes to increase our efficiency and to avoid increasing the cost of delivered feed. We will be implementing a new bagged feed schedule **effective November 20th, 2017** and will be as follows:

Area	Delivery Day
Hastings County, Northumberland County EAST of Trent River	Tuesday
Prince Edward County	Wednesday
Northumberland County West of Trent River	Thursday

*Peterborough, Lennox and Addington Counties by request.

Bagged feed orders for all regularly stocked items must be placed **2 days prior to delivery by noon** (ie. for Wednesday deliveries the order must be placed on Monday by noon). Orders that are placed late or for same day delivery will be charged an **additional delivery fee**. For custom bagged feed (ie. custom mineral) please place your order the week prior to expected delivery. We will be working with you to get this change implemented and allowing a grace period as we all get adjusted to this change. We hope that a new schedule for the bagged feed delivery will help allow us to better serve all of our clients. If you have any questions do not hesitate to ask, both Larry and Katie would be happy to address any of your concerns.

We thank you for your cooperation and patience during this time of change.

Larry Hutchinson
Owner
613-394-3371

Katie Spence
Ruminant Feed Consultant
613-921-1930

Ineke Veenstra
Store Manager
613-394-3371